

Professional Summary

- **CHANDRASHEKHAR DEOKAR – Founder & Principal Consultant**
 - Qualified Metallurgist (AMIIM) with an overall 29+ years' experience in the field of Quality Assurance & Quality / Business Management Systems.

Services Offered

- **Business Process Re-engineering**
 - Conducting as-is process gap analysis, benchmark with industry best practices and renowned quality models, facilitating process definitions, setting key performance indicators and achieve improvements / excellence.
- **Process definition**
 - Translate process documentation into workflows, defining actors involved in the process, entry criteria, exit criteria's, input documents, output documents, corresponding references and guidelines.
- **Process Training & Talent Development**
 - Skills and competency mapping, developing training modules / material, planning for training & impart training on various quality topics, techniques & tools.
- **Process Consulting & Process Implementation**
 - Process scoping, planning for E2E consulting, providing consulting sessions to implement processes.
- **Process/Project Audit Management**
 - Audit planning & scheduling, monitoring compliance to Audit plans & conducting audits, audit reporting and escalation, monitor and track closure of audit findings. Audit analysis for further continual improvement
- **Process enhancements / simplification**
 - Identify opportunities for process improvements through internal / external audit results, customer feedbacks, customer complaints etc and enhance / simplify processes.
- **Metrics programs**
 - Identify key metrics required, measure performance, report through dashboards and work towards continual improvement.
- **Continual Improvement programs**
 - Identify areas of continual improvement and implement the same using Lean / 6 sigma, 8D techniques, problem solving techniques and tools and help reduce efforts and achieve dollar savings.

Core Quality Model Competence

- Extensively involved in End to End implementation & third party certifications of
 - AS9100D – Aerospace & Defense Quality Management Systems
 - VDA 6.3 – Automotive Process Audits
 - IATF 16949 – Automotive Quality Management Systems,
 - ISO 9001 – Quality Management Systems (QMS)
 - ISO 14000 – Environmental Management Systems (EMS)
 - ISO 45001 – Occupational Health & Safety Management Systems (OHSMS)
 - ISO 21001 – Management Systems for Educational Organizations (EOMS)
 - CMMI,
 - ITIL V3 Framework,
 - ISO 20000 - Service Management,
 - ISO 27001 – Information Security Management Systems,
- NABL Accreditation as per ISO 17025
- Experienced in using various quality techniques & tools such as the 8D, Y-Y analysis, 7 QC tools, FMEA, SPC, MSA, etc and Six Sigma deployment.
- Experienced in all phases of software development life cycle, ISO 9001 in software, CMMI-Level 5 Quality Management Systems & Service Management

Certifications & Qualifications

- **Lead Tutor for IRCA approved ISO 9001/14001/45001 Lead auditor courses**
- Certified CQI-IRCA approved ISO 45001:2018 Lead Auditor – BVQI
- Certified IATF 16949 Internal Auditor – DNVGL
- Certified Lean Implementer – Lean Management Institute of India
- Lead Assessor - ISMS 2013 Transition Certificate Course.
- ISO-TS 16949:2009 – Internal Auditors Course
- Certified VDA 6.3 – Module E – Process Auditor – By VDA-QMC
- Lead Assessor – ISO 9000 (IRCA Approved) – By Alan Griffin, UK
- Lead Assessor – ISO 14000 (IRCA Approved) – By DNV
- Lead Auditor – TS 16949 (ANSI-RAB NAP & IATCA Approved) – By OMNEX
- Certified Six Sigma – Green Belt – By BSI
- ITIL V3 Foundation Certified – By VINSYS
- ITIL V2 Service Managers Certified – By VINSYS
- Software-Capability Maturity Model, 5 Day Official course of Carnegie Mellon University – By IIQM.
- Lead Assessor – ISO 27001:2013 (BSI Approved) – By BSI

Achievements

- Pivotal in implementing AS9100D systems and successfully achieved business from aerospace industry.
- Pivotal in implementing VDA 6.3 systems and successfully achieved business from Volkswagen Pune.
- Achieved certification, sustained and maintained certification to ISO/TS 16949, EMS & OHSAS.
- Successfully implemented ISO 20000 (Service Management Requirements) processes and was pivotal in achieving the ISO certifications across 3 geographic locations. India (Pune & Hyderabad) & China.
- Successfully implemented ITIL V3 based IT Service Management Processes across 3 geographic locations. India (Pune & Hyderabad) & China.
- Actively involved in the SCAMPI assessments for the CMMI 1.2 / 1.3 QMS processes and successful achievement of CMMI certification.
- Been a member of the FAR Group (SQA & Audit Process) during the assessment of CMMI L5.
- Successfully implemented ISO 27000 (Security Management Requirements) processes and was pivotal in achieving the ISO certification.
- Conducted more than 100++ third party audits.
- Counseled 50+ companies to achieve certifications to various models such as ISO 9000, ISO 14000, TS 16949, OHSAS etc.

OUR SERVICE CATALOGUE:

- **Quality Standards & Management Systems**
 - AS9100D, IATF 16949, ISO 9001, EOMS, EMS, OHSAS, Core tools (APQP, PPAP, FMEA, MSA, SPC), VDA 6.3, Information Security Management Systems (ISMS), Business Continuity, ITIL & Service Management (ISO 20000), 5S, Lean Management etc.
- **Consulting**
 - Undertake turnkey projects and provide support, guidance through counselling sessions on the above Quality Standards & Management Systems.
- **E2E Implementation**
 - Help organizations implement E2E requirements of the above Quality Standards and Management Systems as required to achieve certifications by second party third party registrations.
- **Training**
 - Awareness trainings on all AS9100D, IATF 16949, ISO, EMS, OHSAS, VDA 6.3, ISMS, ISO 20000 etc. standards and their requirements.
 - Internal Auditors trainings on above standards,
 - Core tools training (APQP, PPAP, FMEA, MSA, SPC)
 - Problem Solving Techniques & Tools (8D, Y-Y, 7QC etc.)
- **Auditing**
 - Undertake gap assessments in accordance to the requirements of the above standards to enable suppliers to know the gaps and develop management systems
 - Undertake internal audits in line with the above standards and identify areas for improvement.
 - Conduct specific process and product audits to identify areas of improvement.

- **Continual Improvement**
 - Based on gap analysis and internal audit findings undertake continual improvement projects to improve management systems.
- **Supplier Quality Development**
 - Form clusters of suppliers &/or sub-suppliers of OEMs and help implement and achieve OEM / Customer Specific Requirements like VOLVO, Volkswagen, GM, Ford, JCB, BOSCH, DAIMLER etc.
 - Provide support and guidance to suppliers / sub-suppliers to implement new product development processes, IATF 16949 core tools, certifications to various ISO standards.

OUR ESTEEMED CUSTOMERS:

- **Crown Rubber Product.**
- **Raksha Polycoats.**
- **Sagar Inflatables, Ltd.**
- **Laxbro Bio medical Aids.**
- **Shiv-Amrut Dairy.**
- **G.H.Ajwani Construction Ltd.**
- **Vishal Engineering Company.**
- **Ashok & Co.**
- **TVS Autolec, Plant (I),**
- **TVS Autolec, Plant (II),**
- **Intervet India (P) Ltd,**
- **Vijayshree Alloys**
- **Emulsichem Lubricants (P) Ltd.**
- **MIT – Womens Engineering College.**
- **R B Electronics.**
- **Niko Resources**
- **Indrad Auto Components**
- **Ami Industries (P) Ltd.**
- **Burns Philp**
- **ITW Delfast**
- **Sachin Forge**
- **Sainath Engineering Works**
- **Saish Metaflow (P) Ltd.**
- **AISSMs – College of Hotel Management & Catering Technology.**
- **SAV Electronics,**
- **Ashvini Magnets (P) Ltd.**
- **Ringspann Power Transmissions (I) Pvt. Ltd.**
- **Shirodkar Preci Comp (P) Ltd.**
- **Piramal Enterprises Ltd.**
- **Verolt Engineering Pvt. Ltd.**
- **SAJ Test Plant.**
- **Indira Institute of Management Studies**
- **Shailesh Industries**
- **Amol Auto Parts**
- **Elite Engineering**
- **Tulsi Rubber Products**
- **Viraj Engineers & Exporters P. Ltd.**
- **Marathon Reality Group**
- **TVS Autolec, Bearing Division**
- **AISSMs – College of Management**
- **AXIS Electricals (I) Pvt Ltd.**
- **Star Leather Products**
- **Super Cartons**
- **Novel Packaging**
- **Super Packs**
- **Tela Sourcing**
- **Prescient Technologies**
- **SIMIR - Suryadatta College of Management**
- **SIMMC - Suryadatta College of Management**
- **PIAT - Suryadatta College of Management**
- **SCMIT – Suryadatta College of Management**
- **SCMIRT – Suryadatta College of Management.**
- **JCB – APQP-PPAP Cluster**
- **Suttatti Group of Companies**
- **Mirai Health Care (P) Ltd.**
- **Kalyani Carpenter Special Steels (P) Ltd.**
- **Poona Shims (P) Ltd.**
- **SKF India**
- **Aktrion Unicov Automotive (P) Ltd.**
- **SD Corporation**
- **Cooper Corporation (P) Ltd.**



OUR ESTEEMED CUSTOMERS:

- Groz-Beckert
- HELLA (I) Automotive (P) Ltd.
- Plastic Omnium
- Protolab Electro-technologies (P) Ltd.